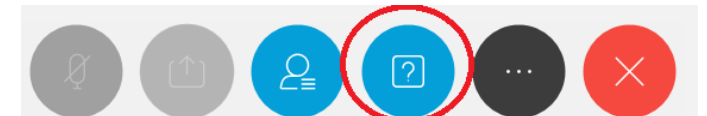


# Welcome!

We will begin shortly!

Your phone line will be **muted** as you join this call. Please feel free to use the **Question & Answer** feature to ask questions or make comments:



Q&A

All (0)

Ask: 

All Panelists

Select a panelist in the Ask menu first and then type your question

Send



IDAHO DEPARTMENT OF  
HEALTH & WELFARE



# **Bureau of Developmental Disability Services COVID-19 Updates**

**Art Evans, Bureau Chief**

**Michael Case, Policy Program Manager**



IDAHO DEPARTMENT OF  
HEALTH & WELFARE



# Objectives of this Meeting

3



- **Provide updates to stakeholders of developmental disability services about activities associated with the novel coronavirus (COVID-19) outbreak.**
- **Our stakeholders include:**
  - Participants and family members receiving Developmental Disability (DD) Waiver services and 1915(i) state plan services.
  - Providers of DD waiver services and 1915(i) state plan services
  - State and community partners
- **Answer questions about how to best continue serving participants through the COVID-19 emergency**
- **Dispel inaccurate information that may be circulating**
- **Share resources and strategies to support participants and providers**



The go-to resource for state activities associated with the coronavirus outbreak is:

- <http://coronavirus.idaho.gov>

Please submit questions related to services impacted by COVID 19 to [BDDSCOV19@dhw.idaho.gov](mailto:BDDSCOV19@dhw.idaho.gov)

The Medicaid Information Releases are all posted on the DXC Technology Website:

- [CLICK HERE](#)



- MA20-16 Service Delivery Guidance during the COVID 19 Public Health Emergency
- MA20-22 COVID 19 Adult DD Program Service Delivery Guidance (Update 1)
- MA20-23 COVID 19 Adult DD Program Service Delivery Guidance (Update 2)
- MA-20-24 COVID-19 HCBS Selected Rate Adjustments
- MA20-07 COVID 19 Telehealth UPDATED on 4/7/20
- MA20-13 COVID 19 Telehealth HIPAA Guidance
- IRs are available at:
- <https://www.idmedicaid.com/Lists/Information%20Releases/AllItems.aspx>



- **Question:** How does the Stay-Home order affect participants and providers?
- **Answer:**
  - The Stay-Home Order has been extended to April 30, 2020
  - In-home care providers are considered “essential businesses.”
  - Participants can still go out for essential activities.
  - Idaho State Police has published guidance about how the order will be enforced. [Click Here](#)
  - DHW has a toll-free hotline for Idahoans to call with questions about COVID-19 or the Stay-Home order:

(888) 330-3010

[Click here to visit the state coronavirus  
webpage for more information](#)



- Emergency preparedness toolkit for participants:
  - <http://www.jik.com/pubs/PAS-EP.pdf>
- [In The Know](#) offers two free online learning modules (requires email registration):
  - Universal Precautions
  - COVID-19 Overview
- Idaho's coronavirus webpage has FAQs, resources for businesses, and other great information:





## Rebound Idaho

- On Wednesday April 23<sup>rd</sup> Governor Little provided information on “Rebound Idaho” outlining the process for reopening businesses in Idaho.
- For information on “Rebound Idaho” plan go to [rebound.idaho.gov](https://rebound.idaho.gov)

## **BDDS Provider Guidance - Adult with In-Home DD Services with Suspected or Confirmed COVID-19**

- For more information go to <https://healthandwelfare.idaho.gov/Medical/DevelopmentalDisabilities/tabid/120/Default.aspx>

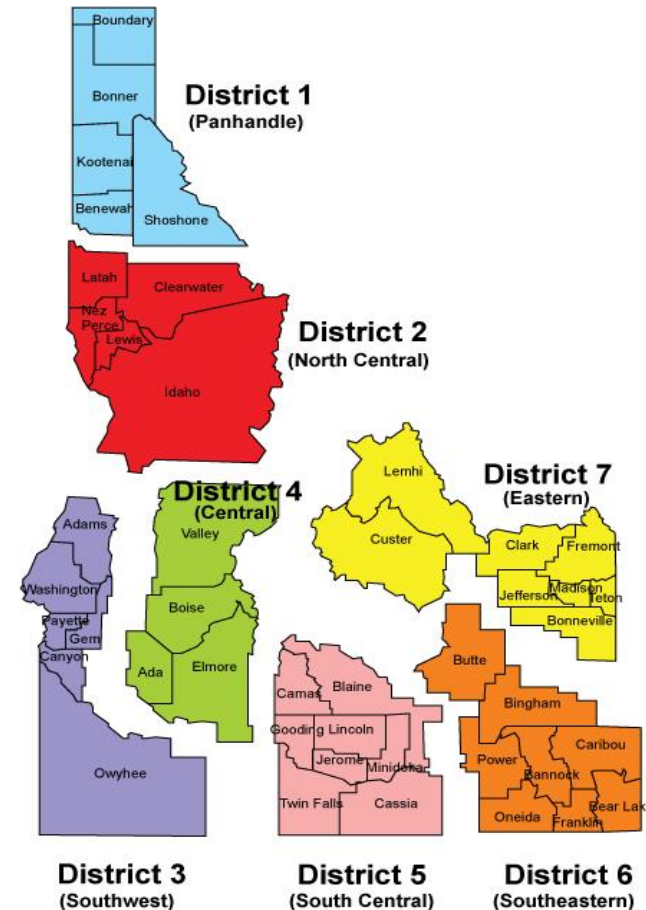




## REQUESTING PPE:

To request PPE, contact your regional public health district

- Public Health District 1 (Panhandle)
  - [PHD1-LOG@phd1.idaho.gov](mailto:PHD1-LOG@phd1.idaho.gov)
- Public Health District 2 (North Central)
  - [PHP@phd2.idaho.gov](mailto:PHP@phd2.idaho.gov)
- Public Health District 3 (Southwest)
  - [Mitch.Kiester@phd3.idaho.gov](mailto:Mitch.Kiester@phd3.idaho.gov)
- Public Health District 4 (Central)
  - [Brent.larson@imd.idaho.gov](mailto:Brent.larson@imd.idaho.gov)
- Public Health District 5 (South Central)
  - [phd5-logistics@phd5.idaho.gov](mailto:phd5-logistics@phd5.idaho.gov)
- Public Health District 6 (Southeastern)
  - [ebear@siph.idaho.gov](mailto:ebear@siph.idaho.gov)
- Public Health District 7 (Eastern)
  - [tnelson@eiph.idaho.gov](mailto:tnelson@eiph.idaho.gov)
  - [hpetererson@eiph.idaho.gov](mailto:hpetererson@eiph.idaho.gov)





- On Friday April 3 the Centers for Disease Control and Prevention (CDC) [provided recommendations on the use of cloth face masks.](#)
- They have printable instructions on how to wear and use cloth face masks. [Click here!](#)





- REMEMBER: Cloth face masks do not provide the same level of protection as medical masks. They do not guarantee you will not get sick and are not a substitute for good hand washing techniques and observing social distancing



- The CDC offers additional safety practices for critical workers who may have had exposure to persons with suspected or confirmed COVID-19. This information is available on the CDC website.

[Click here!](#)



- The Helen Keller Society has a comprehensive list of resources, including a list of phone and internet provider resources for people who need access to these services:

<https://www.helenkeller.org/hknc/more-resources-covid-19>

- This includes a list of companies that are waiving late fees, suspending termination of services, and some companies that are offering free services to people who are unable to access them.



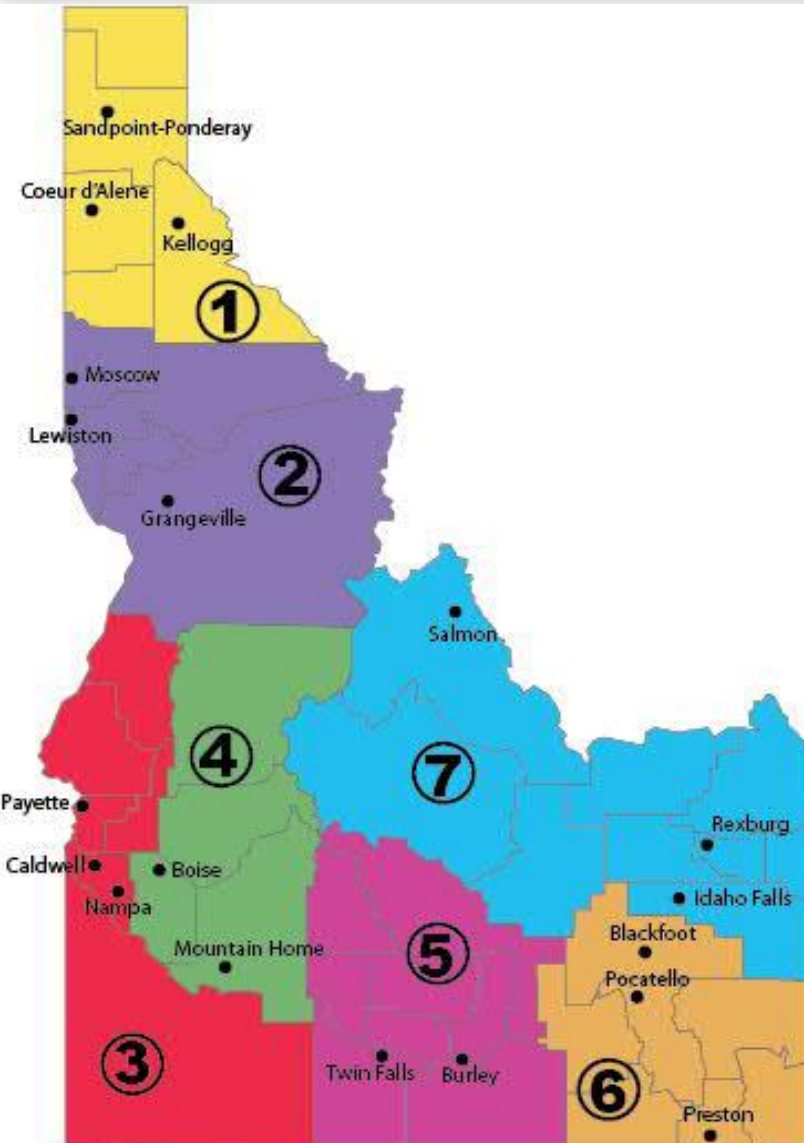


- Emergency preparedness toolkit for people with disabilities:
  - <http://www.jik.com/pubs/PAS-EP.pdf>
- The State Independent Living Council (SILC) has resources on their COVID-19 webpage:
  - <https://silc.idaho.gov/covid-19/>
- The SILC also has general information about emergency preparedness specific to Idahoans with disabilities:
  - <https://silc.idaho.gov/emergency-preparedness/>



- We urge you to please engage the Care Managers or Quality Assurance staff when the situation is a crisis and poses a serious health or safety threat to the participant.
- Targeted Service Coordinators can assist with any needed addendums or required plan changes.



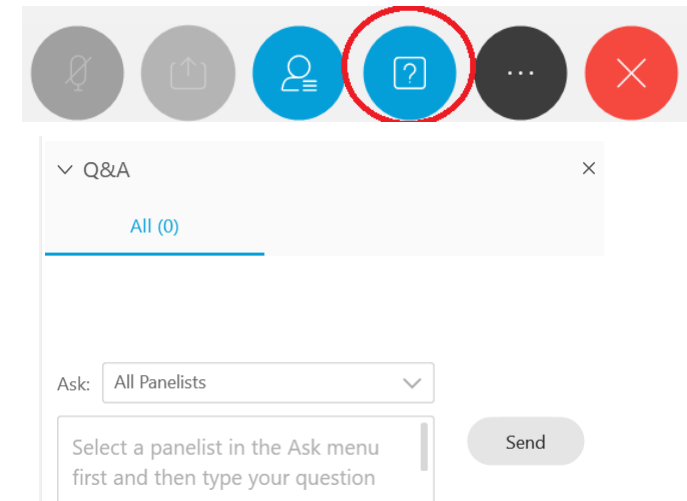


## Regional Medicaid Office Contact Information

- Region 1 - Bonni Ford - (208) 665-8908
- Region 2 - Sabrina Shropshire - (208) 799-4382
- Regions 3&4 – Carolyn Bender - (208) 334-0956  
Andrea Stuart - (208) 334-0751  
Jada Yancey - (208) 334-0716
- Region 5 – Denise Childs - (208) 732-1351
- Region 6 – Elysia Ramirez - (208) 239-6270
- Region 7- Jenn Gillespie - (208) 528-5703



Ask a question using the  
“Question & Answer” feature in  
the WebEx Application.





- Please continue to use the [BDDSCOV19@dhw.idaho.gov](mailto:BDDSCOV19@dhw.idaho.gov) link to submit questions that have not been addressed, or other updates on the evolving impact of COVID-19 on your services.

Meetings will be every Monday from 1-2 MST.

